

Important Contacts



Contact	Phone Number	Website
Ask ALEX		myalex.com/bannerhealth/2022
Benefits Enrollment — MyBenefits Resource Center	833-849-9825	myhr.bannerhealth.com
COBRA — HealthEquity	888-678-4881	healthequity.com
Dental Plans — Cigna	800-CIGNA24 (800-244-6224)	mycigna.com
Resources for Living (EAP)	866-568-7554	resourcesforliving.com Username: Banner Password: EAP
Beneplace — Discount Marketplace	800-683-2886	bannerhealth.savings.beneplace.com
Flexible Spending Accounts (FSAs) — HealthEquity	866-346-5800	healthequity.com
Health Savings/Reimbursement Accounts (HSAs/HRAs) — HealthEquity	866-212-4637	healthequity.com/ed/BannerHealth
Leave Plans — Matrix Reliance Standard (FMLA, LOA, STD, LTD)	888-295-7840	matrixabsence.com
Legal Plan — MetLife	800-821-6400	info.legalplans.com access code 3090010 Current enrollees: click on Members Login
Medical Plans — Banner Aetna	855-788-5803	banneraetna.com
Pharmacy — Aetna	855-788-5803	banneraetna.com
Retirement Plans — Fidelity 401(k) and 403(b) plans	800-343-0860 877-297-3017 (Spanish)	netbenefits.com/BannerHealth
Bright Horizons (care programs, education support and parenting resources)	Available online only	clients.brighthorizons.com/Banner
Supplemental Benefits — Aetna (Accident, Critical Illness, Hospital)	855-788-5803	myaetnasupplemental.com
Vision Plans — Vision Service Plan (VSP)	800-877-7195	vsp.com